

EDITING TEAM

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 and many more!!!..

This Issue Staff Participated :

- Mr. Ibrahim Hadhood
 Group HR & Admin. Manager
- Mr. Singa Rao
 Executive Secretary ANIE
- Mr. Vijay Krishna
 Quality Manager & MR FPT
- Mr. Stephen Saayman
 GM Com.& Bus. Dev. Star Energy Group Ltd.

Editing Team



Pages

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Ibrahim Hadhood Group HR & Admin. Manager Ext. no. 120 Overall Supervision



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If you would like to contribute an article to the newsletter, please feel free to contact us:

ANH





KPMG Abu Dhabi celebrated its 40th anniversary on 18th Nov (Mon) at St. Regis Hotel, Saadiyat Island. In the function, they honoured a few clients who have been associated with them for long years – either the ones who were with them ever since KPMG Abu Dhabi started its operations or those clients, who were with KPMG ever since the clients started their operations. We were one of these clients. We received the trophy from His Highness Sheikh Nahyan Mabarak Al Nahyan.



With the instruction of the Managing Director, Mr. Nasser Abdulla, Al Nasser Holdings supported Dubai File at Expo 2020 and received a certificate of appreciation and plaque, wishing a successful event for Dubai and all UAE.

"Social Responsibility of the Private Sector in Supporting Human Resources"

ANH has been invited to share in the 2nd Sharjah HR Conference at the American University of Sharjah (AUS) on December 12, 2013.

Mr. Ibrahim Hadhood - GHR & Admin Manager met the Minister of Education and Chairman of the Federal Authority for Government Human Re-sources (FAHR) Mr. Humaid Mohammed Obaid Al-Qatami after conference opening. Mr. Ibrahim visited the stand of the FAHR in the fair that opened after the conference.





The conference was inaugurated by His Excellency Sheikh Abdullah Bin Salem Bin Sultan Al Qassimi, Deputy Ruler of Sharjah. The opening ceremony included a documentary about the conference, which focused on the characteristics of the national workforce and the importance of qualifying and employing this workforce in various fields. The opening ceremony was attended by government officials, academics and members of the public.

ANH

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BIRTHDAY CELEBRANTS

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October Birthdays



Mr. Abdul Azis – ANP, Mr. Hamed Hassan Toubar -ANP, Mr. John Francis - ANP, Mr. Saad Al Meshhedani - ANA, Mr. Rayan Dalupan - ANH, Mr. Sachin Shah - ANI

December Birthdays



Mr. Edward Florida - ANI, Mr. Joseph Bong Guinucud -ANH, Mrs. Priya Sandra Pinto - ANP, Mr. Ali Jehad -ANP



November Birthdays

Halphphy 35

Mr. Ahmed Abu Hayeh - ANP, Mr. Joseph Kutty -ANI, Mr. Ibrahim Faiek Ahmed - ANP, Mrs. Shaimaa Ali - ANH, Mr. Andres Babaran - ANP



Happy Birthday Mr. K. Prakash, DGM-Sales (FTC)



October 26, 2013

Mr. Sushovan Dash, HR Executive - ANIE he celebrated his birthday on December 27, 2013



Mr. Sanjay Mehta CEO - ANIE December 20, 2013



Mrs. Teenu Siva Admin. Asst. - (FPT) she celebrated her birthday on December 22, 2013



Mrs. Deeba Elsa Tendering Engineer - (FPT) she celebrated her birthday on December 24, 2013



Mr. Manidharan Pillai R.K Prod. Supervisor - (FTC) he celebrated his birthday on December 23, 2013





Mr. Dhaval Chauhan

Sr. Production Eng. - (FTC)

he celebrated his birthday

on December 28, 2013

Mrs. Prangya Acharya Trainee - Design Eng. - (FTC) she celebrated her birthday on December 29, 2013





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BIRTHDAY CELEBRANTS

NEW JOINERS/EMPLOYEE OF THE MONTH





Mr. Rahul Ramachandran ANH - IT Assistant Joined on November 13, 2013



Mr. Shahul Hameed ANGC - Purchase Officer Joined on December 2, 2013



Mr. Aman Kohli (LIWA) Planner Joined on December 4, 2013



Ms. Shraddha Vohra (LIWA) Area Manager Joined on November 23, 2013

- Abdul Hameed (LIWA) System Admin. Joined on November 11, 2013
- Nita Sharma (LIWA) Area Manager Joined on November 19, 2013
- Amra Zukic (LIWA) Asst. Buyer joined on November 18, 2013
- Mr. Ramesh Chand (FSL) workman joined on December 17, 2013

Mr. Mayank Agarwal ANP - Chief Accountant Joined on December 8, 2013



Mr. Appandaraj Mohandoss - (FTC) Assistant Accountant Joined on November 20, 2013



Mr. Sridhar Chenna (FTC) Sr. Engineer -Designs Joined on December 3, 2013



Mr. Ashish Kumar (LIWA) Asst. Project Manager Joined on December 8, 2013

Keep up the good work



Mr. Edward Florida Office Asst. Joined Al Nasser Investments on July 1,2003. He received his Employee of the Month of October 2013. Good Job!



Mr. Vivek Ranjan Sr. Audit Executive. Joined Al Nasser Holdings on November 10, 2010.He received his Employee of the Month of October 2013. Great!



Mr. Zia Rahman FARMER. Joined Al Nasser Holdings on May 26,2008. He received his Employee of the Month of November 2013. KEEP IT UP!

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NEWLYWEDS

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JIK



Congratulatio

Mr. Vivek Ranjan, Sr. Audit Executive (ANH) got married on 28th of November 2013



Mr. Haitam Baobaid - Computer Operator (IT Dept. - LIWA) got married on 13th of December 2013 at Al Mushraff Hall – Abu Dhabi



Son of Mr. RAMESH KAPUR - Profit Centre Head (FSL) got married on 18th of November 2013



Mr. Ashutosh Mishra Sr. Executive - Finance & Accounts (ANH) got married on 20th of November 2013



Mr. Fahmy Badry - PRO (LIWA) got married on 6th of November 2013

3rd BLOOD DONATION CAMPAIGN

ANIE organized Blood Donation Camp in association with Abu Dhabi Blood Bank third time this year on 19th December across its industrial units at Mussafah & 57 personnel donated their blood. Total 178 units of blood was donated in all the 3 camps together.







ANIE

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NEW VENTURES

Federal Switchgears Ltd. A New Range of Power Distribution Boards (MDB's) Approved by ADDC LV Switchgear Committee and included in official list dated 01/12/2013.



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EHS Management System Approved by Abu Dhabi Environment, Health & Safety Centre / Zone Corp.



Congratulation

Gulf Steel Industries Company Ltd. subsidiary of ANIE gathering of all staff and Mr. Sanjay Metha (CEO of ANIE) achieved history high production & sales in year 2013 which was celebrated on 31st December 2013.



With the direction of Mr. Sherif Waly General Manager of ANP, Mr. Ibrahim Faiek the camp manager had organized the celebrating of the "42nd National Day of UAE", at the ANH Falcon Village with the cooperation of NCC Group, all the camp residents and the camp administrators had shared in the event.

Celebrating 42nd National Day Ceremony at the Labour Camp

NAM DONA





Opening Ceremony of Mr. Ibrahim - ANP



Mr. Mohammed Ramdan - ANP giving a gift for the staff



Satff participate for dancing during national day

Pg

ACHIEVEMENTS

OHSAS 18001-2007

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Federal Transformers Company Ltd. Got certified for ISO14001:2004 for (Environment Management System) & OHSAS18001:2007 (for Occupational Health and Safety Management Systems) by Bureau Veritas.

	EDERAL TRANSFORMES COLLE
	Bureau Veritaa Certification certify that the Management System of the above organization has been audited and found to be in accordance
	with the requirements of the management system standards detailed below
	Stavutants
	ISO 14001:2004
10	Scope of certification
	DESIGN, DEVELOPMENT, MANUFACTURE, SUPPLY, INSTALLATION AND SERVICING OF POWER AND DISTIBUTION TRANSFORMERS, PACKAGE SUBSTATION, MIDELISALCOME FILLED TRANSFORMERS, DRY TYPE CAST TEGEN TRANSFORMERS, SPECIAL TRANSFORMERS, REACTORS, PEEDER PILLARS, SPECIAL SAUSTORS AND TRANSFORMERT ANKS
	Certification cycle start date: 05 December 2013
- 0,	Subject to the continued satisfactory operation of the organisation's Management System, this cectificate express on: 04 December 2016
	Original contribution data: 96 December 2013
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Successfully completed a course "Abu Dhabi Occupational Health and Safety Practitioner"



Mr. Mohamed Azarudeen (FSL) Engineer - QA & Safety



Mrs. Olinda D' Souza - ANH (Legal Dept.) visited Rome and other holy places during October 17 to 24, 2013.

Mr. Abdul Aziz Unos ANP - Asst. Quantity Surveyor was blessed with baby cute girl Juwayriyah Dimapinto Hadji Unos on November 27, 2013

Mr. Jilu Joseph (LIWA) Project Coordinator got a driver's license on Nov. 14, 2013



Ms. Nikita Mathur (LIWA) MIS Assistant got a driver's license on Oct. 22, 2013



Mr. Shan Lakshmanan (LIWA) MIS Assistant got a driver's license on Oct. 23, 2013



Mr. Hari Prasad (LIWA) Accountant got a driver's license on Nov. 5, 2013



Congratulation LIWA

Liwa has been rewarded as "**Retailer Of The Year 2013**" from J Queen New York (Part of Dwell Collections) and the *award* has been presented to Liwa CEO Mr. Aniss Baobaid on 21st Monday October 2013 at Liwa head Office.



Mr. Fahd Khabbaz Presenting the J Queen Retailer of the Year 2013 award to Mr. Aniss Baobaid (CEO – LIWA)





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L.T.E

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Think Kitchen was open a new store @World Trade Centre Ma Lower Ground Floor Abu Dhabi on 23rd October 2013.

thinkkitchen

thinkkitchen



Liwa Trading Enterprises the official partner of Lee® in the region, and has ambitious expansion plan for Lee® in the region has opened on October 23rd

2013 a new store of Lee® the authentic American denim brand rooted in a strong work wear heritage in the World Trade Center Mall.

You can now find a brand new LEE store in World Trade Center Mall, a modern shopping destination that caters to a diverse range of fashion customers, with 160 boutiques.







L.T.E

5th M&Co store was open @Manar Mall, Ras Al Khaimah, on the 22nd of October 201 This is the only store outside the UK to feature the M&Co Home range-



La Senza was open @World Trade Centre Mall, Abu Dhabi on 23rd October 2013





Nautica was open @World Trade Centre Mall, Abu Dhabi on 23rd October 2013

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24th October '13, La Senza held the first ever in-country brand holiday conference with Limited brands leaders and 50+ Store leaders and Head office team members from Liwa, La Senza. We ask that you all take the "magic home" and cascade with your team members, together we will ignite the passion and drive success!

Lets make this the hottest holiday ever!



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Qouted by: Ibrahim Hadhood Group HR & Admin. Manager

10 Ways to Inspire YOUR TEAM-2

Leaders realized that in today's new workplace, there does not exist a single recipe to encourage employees to perform better. Rather, it's about how to maximize the ingredients in order to create hundreds of recipes that are customized and authentic; that provide long-term continuity and impact. To get you started, here is one of the ten ways to inspire teams to optimally perform.

Learning, Not Just Lecturing:

Employees are tired of being told what to do. They are eager to learn and remain relevant. But they find it difficult to be inspired by leaders who only inflict fear. In today's fast-paced world, people don't have time for lectures; they want continuous coaching and leaders that are paying attention. Eager to grow, they want objective feedback.

Simplify the process. Don't exhaust your employees through complexity and buzz-words. People seek direction that is too the point. Remember, most people have mastered the art of execution. Let your employee do their jobs well by providing the right tools and support to make them better at carrying out their roles & responsibilities. Be a great teacher, but quickly shift into facilitator mode. People are inspired when given the opportunity to learn how to do new things. Stop lecturing and start teaching.

This link will take you to read the full article:

http://www.forbes.com/sites/glennllopis/2013/05/06/10-things-inspire-teams-tooptimally-perform/





Qouted by: Singa Rao Executive Secretary Al Nasser Industrial Enterprises LLC.

With a light heart





"It's the largest innovation in office safety. When your computer crashes, an air bag is activated so you won't bang your head in frustration."





Qouted by: Vijay Krishna Quality Manager & MR Federal Power Transformers LLC



organization does not offer high quality product or service, it will soon go out of business. But just having high quality, will not be enough. To win, company need to offer high quality for lower price than their competitors. Today's dynamic and turbulent business environment the focus of organization shifted from Quality to Competitive Quality i.e. to achieve quality with lowest cost, with minimum rework and wastage. Every company pays a penalty for less-than-perfect quality. Every defect is a cost to the company. Defects are result of wrongly performed technical or commercial processes (designing, manufacturing, accounting, purchasing, marketing, servicing etc.)

Cost of Quality (COQ) Price of Non-Conformance (PONC) Price of Conformance (POC)

Internal failure cost:

It occurs when product fails in-house before delivery:

- 1. Scrap and waste costs
- 2. Rework cost
- 3. Excess inventory cost

External failure cost: All the costs resulting from product or services fail to meet quality and customer requirements after delivery of product:

- 1. Processing complaints
- 2. Warranty cost
- 3. Excess inventory cost
- 4. Investigation cost
- 5. Returned product cost
- 6. Recall cost
- 7. Loss of reputation

An indicator of company performance, categorize as follows:

- (a) Internal failure cost
- (b) External failure cost (b) Appraisal cost
- 4. Design revisions
- 5. Rework cost
- 6. Retest, re-inspection
- 7. Cost to air lift urgent items
- 8. Overtime expenses

Prevention cost: All planned and proactive activities to get things done "right first time":

- 1. Quality planning
- 2. New product reviews
- 3. Quality education
- 4. Process Capabilities evaluations / data analysis
- 5. Supplier Capabilities Surveys
- 6. Quality Improvements projects

Appraisal costs: Cost of evaluating incoming materials, in-process and final inspection, testing

- 1. Evaluation of adequacy of new materials, processes, designs, and tools
- 2. Cost of in-process, final & type testing of products
- 3. Outside inspection and test services
- 4 Calibration

In order to reduce COQ, company should increase POC (mostly prevention costs). Spending more on prevention will reduce appraisal and internal & external failure costs drastically.

On sigma scale the relationship between sigma level quality & cost of quality is as below:

<u>Sigma level</u>	Defects per million opportunities (DPMO)	Cost of Quality (COQ)
2	308,537 (non-competitive companies)	> 40 % of sales
3	66708	25 – 40 % of sales
4	6210	15 – 25 % of sales
5	233	5 – 15% of sales
6	3.4 (world class companies)	< 1 % of sales

Company should focus on processes rather than the final outcome. Final outcomes are dictated by what happens during the processes. When businesses create better processes, they eliminate opportunity for defects before they occur. www.antodines

(a) Prevention cost

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Qouted by: Stephen Saayman **General Manager Commercial** & Business Development Star Energy Group Ltd.

leave. Successful people know exactly pable of and will invest all of their efforts swer their questions. They are always when they should change employers, in it, avoiding their weaknesses. start a company or fold their company. They have good intuition and aren't 6. They take accountability for them- son out in return. afraid to make hard choices, despite selves and their actions. They aren't relyopposing forces.

them. They view their job descriptions as just the beginning of what they can do with their job. After they've completed their mandatory tasks, they will always that they can improve next time, not ask to take on more projects that challenge them. They are even willing to take on the tedious work that no one 7. They make change instead of being player.

eventually succeed. All successful peo- things happen. ple know that it doesn't come easy and they are bound to fail more than they 8. They are able to adjust to changes in they aren't and don't waste time on will succeed at anything. They are will- the marketplace. Successful people are things that they aren't good at or they ing to learn from each failure, as it will willing to reinvent themselves to stay aren't satisfied with. help them make better decisions that relevant in the business world. They unlead to success later. While many peo- derstand that if you stay stagnant and 13. They are more excited about the ple give up after failing at something, a ignore trends, that you will be left be- journey than the pay out. Successful successful person will persevere.

luck. Luck is derived from hard work big thing and getting new skills. over time and positioning yourself for success. You won't randomly get lucky 9. They can communicate their story journey, despite the obstacles, because and successful people know that. They effectively. If you walk up to a successful they are doing something that has will do at least one thing every single person and ask them what they do, they meaning in their lives. day to put themselves in a better posi- will able to tell you everything in a contion to get lucky and then use that luck cise manner. They know who they are, 14. They create instead of just consume. to grow.

5. They set real goals that they can ac- and are very persuasive and confident. complish. Successful people wake up and they've already planned their day, 10. They ask the right questions to the with ideas. They are the ones who are while unsuccessful people are scram- people who can deliver the right an- making things that other people need bling to figure out what they need to do swers. Successful people know they instead of being on the other end of the next. Their goals are very focused, big need to solve problems by tapping their spectrum, consuming them. yet obtainable and are aligned to their networks. They aren't afraid of emailing

1. They know when to stay and when to strengths. They know what they are ca- or calling the best person who can an-

ing on other people in order to get the 11. They are life-long learners who push 2. They do more than what's asked of wards and are trying to find the solutions, while leveraging their current asup to it and immediately think of ways making the same mistake twice.

else wants to do in order to be a team affected by it. Successful people aren't 12. They know who they are and their waiting around to be affected by eco- place in the world. Successful people nomic trends. They are the ones who are confident and can lead themselves, 3. They are willing to fail in order to are creating the trends and making as well as others. They have their own

hind. They are constantly coming up people ignore get rich quick schemes. 4. They know that they make their own with new ideas, searching for the next They are more focused on building sus-

> what they do and can make you be- While most people are busy reading lieve in them. They have strong posture emails, watching TV or listening to a

prepared with the right questions and are always willing to help the other per-

job done. Instead, they are looking in- themselves out of their comfort zones. While most people think that when they graduate college, they are finished besets. If they make a mistake, they own ing a student, successful people remain students. They are constantly learning new things and have new experiences. They aren't afraid to try new activities and to fail at them.

> vision and mission and seek to bring it to life on a daily basis. They also know who

> tainable careers through hard work, risk taking and creativity. They enjoy the

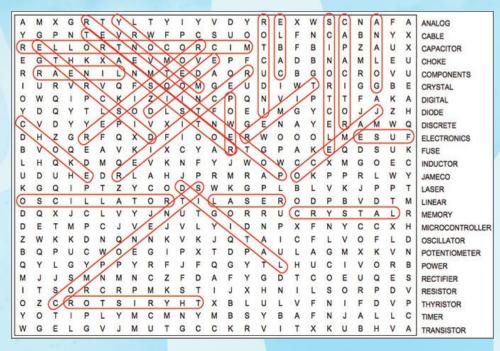
> podcast, successful people are creating new tools, presentations and coming up

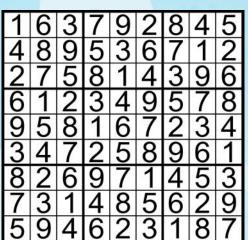
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Word Search Solution

Sudoku Solution







Mr. Jay Ar Ignacio - ANH (Finance Dept.) and Mrs. Olinda D'souza - ANH (Legal Dept.)





WIN A PRIZE

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SPOT the DIFFERENCE

win

Joseph arranges to marry Shirley Can you spot 10 differences between the pictures?

Prize



The first person to solve the puzzles will get a special prize. If you got it , send email to Rayan on his email: asst.admin@anholdings.com Good Luck and Enjoy.

See You in the 2014 Staff Party

We would like to thank all employees who contributed Articles to our Newsletter. All Staff are welcome to participate with their own work Thoughts, Ideas and Comments etc...



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